

Appendix A

Consultation Paper and Survey

Transforming Opportunities for Adults Under 65

Overview

This consultation will affect people with learning disabilities and physical disabilities. It will focus on how the service is governed and managed as well as the buildings it provides, the contracts it commissions, the activities it undertakes and the outcomes the service delivers.

Our current day centres no longer conform to the requirements of a modernised service. Over the last six months, people have told us about what kind of opportunities they want in Peterborough to live more independent lives. The feedback was to put our customers in the driving seat of all decisions that could affect their lives. We have listened to what they have said and created three proposals that focus on delivering the required changes to meet their needs.

Our vision is to offer support that maximises people's opportunities for independence as much as possible. We want people to have control of their own lives, not be passive recipients of care who are 'disabled' by society's attitude towards them.

We want people to live independently and / or develop independent living skills such as going to work (paid, supported employment or voluntary work). In Peterborough people still use traditional models of care and support such as residential care, traditional day centres and nursing care more than in other areas.

The Proposals

We are consulting on the new strategy for delivering Transformation to Day Opportunities.

- This strategy means investing in employment services, training and skills for independent living, not leisure activities provided by the Council.
- This strategy means that we no longer provide or rely on a traditional building-based services either in-house or through commissioned services.
- This strategy means that we no longer assume that the right way to manage this kind of support is via an in-house, Council run team. We are actively exploring new entities and organizations that can provide these new models of care e.g. social enterprises, mutual, user led organisations etc.

Consultation questions

1. We are proposing not to extensively use day centres in the future. Tell us what kind of additional support or training people will need to maximize their independence?

Tick all that you feel would apply to you or the person you care for.

Travel/training skills	Job interview training	Finding a Personal Assistant	
Shopping skills	Understanding the workplace	Employing a Personal Assistant	
Money skills	Speaking up and confidence skills	Managing personal budgets	
Staying safe skills	Socialising and meeting people	Managing personal finances	
Meal preparation	Washing, cleaning, vacuuming	Personal hygiene skills i.e. washing/dressing	
Other			

2. What kind of skills for employment do you think are required?

Skills for interview	Understanding how to socialise in the community	Understanding how work affects benefits	
Overcoming fear of new environments	Lack of confidence in being able to speak for yourself	Fear of change	
Managing money	Managing time in the workplace	Other	

3. Some people might think certain types of people won't benefit from these proposed changes. Tell us who you think might not benefit from these changes and tell us your ideas on how we can provide more choice, control and independence in their lives.

Tick all that you feel would apply.

Adults with complex needs	Adults with physical disabilities	
Adults with autism	Adults who live in supported housing	
Adults with learning disabilities	Adults who live in residential care	
Adults who live with their parents or carers	Adults who live in nursing homes	
Tell us how the groups of people you ticked could be better supported to have increased independence, choice and control:		
Any other		

4. People who are developing independent living skills in the community will need strategically located sites in Peterborough that can offer outreach support e.g. money management and support with personal relationships or can provide facilities for changing/showering etc. Where do you think the Satellite Locations should be?

Tick all that you feel would apply.

Near a bus route	Near shops	Near the city centre	
Near or in community centres	Near a leisure centre	Near to big employers	
Other			

5. When do you think the Satellite Locations should be open?

Tick the one you feel would apply.

Monday to Friday 9 am to 5 pm	Monday to Friday 9 am to 9 pm	Seven days a week 9 am to 9 pm	
Other			

6. We want to give people more control over how support is developed and managed in the city. Looking at the list below, tell us which things you would like to be able have more control over.

Tick all that you feel would apply.

Where I go to work	Where I live	What kind of support I can access	
What kind of training I can take	How I spend my money	What kind of food I eat	
What I do to have fun	Where I meet my friends	What my social worker says	
What I do to stay healthy	When I see my family	How I can meet new people	
Other			

Have your voice heard

How to comment on the vision and proposals

Online

People can also take part in the consultation by downloading the consultation papers from www.peterborough.gov.uk or www.livingmylifepeterborough.org.uk or undertaking an online survey.

Social media

You can request copies or send direct messages to us via Twitter @PeterboroughCC or Facebook/PeterboroughCC

Email

You can also request a copy of the consultation document, submit questionnaires or comments via email:

ASCConsultation@peterborough.gov.uk

Telephone

You can leave voicemail comments about the consultation on the Adult Social Care comment line on 07133 864 666.

Paper copies

Paper copies will be available at consultation events as well as Town Hall, Bridge Street, Peterborough and the Customer Service Centre at Bayard Place, Broadway, Peterborough as well as the following venues:

17 Fletton Avenue

Peterborough, PE2 8AX

Gloucester Centre

Morpeth Close
Peterborough PE2 7JU

Kingfisher Centre
The Cresset, Rightwell East
Bretton Centre
Peterborough PE3 8DX

49 Lincoln Road

Peterborough, PE12RR

Westcombe Supported Employment

Westcombe Square
5 Royce Road
Peterborough PE1 5YB

Westcombe Supported Employment

441 Lincoln Road
Peterborough, PE1 2PE

Returning paper copies

You can return questionnaires or comments via Post:

Adult Social Care Day Services Team
c/o Michelle Kerr, Business Support
Manor Drive
Paston Parkway
Peterborough
PE4 7AP

You can also return questionnaires or comments to our drop boxes at consultation events or Town Hall Reception, Bridge Street, Peterborough or the Customer Service Centre, Bayard Place, Broadway, Peterborough.

Any comments (paper and online) must be received by 5 pm on Monday 3 March. Comments received after this time cannot be considered.

What happens after the consultation?

Following the consultation, all comments and feedback will be reviewed and carefully considered before we finalise the vision and proposals for the service redesign of Adult Social Care Day Services.